



CROSSROADS

BLOCK WATCH REPORT



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Reporting

and more!

OCTOBER-JANUARY
EDITION

CROSSROADS COMMUNITY BLOCK WATCH ASSOCIATION

BOARD OF DIRECTORS

OFFICERS:

President:	Joyce Gardam	403-276-6203
Vice-President:	Brad Clarke	403-230-2058
Treasurer:	Vicki McNeill	403-276-3603

DISTRICT CO-ORDINATORS:

Vista Heights	(Geo Code 3204)	Ed Brooks	403-462-8802
Belfast	(Geo Code 3205A)	Marilyn Fehr	403-276-6646
Belfast	(Geo Code 3205B)	Wendy Couronne	403-276-2047
Mayland East	(Geo Code 3206A)	Alysha Lederhouse	403-797-3407
Mayland East	(Geo Code 3206B)	Linda Then	403-276-6507
Mayland East	(Geo Code 3208)	John Abramchuk	403-276-6025
Mayland West	(Geo Code 3207)	Brad Clarke	403-230-2058

Vista Heights	Ed Brooks	(Geo Code 3204)	Vista Heights
Mayland West	Marilyn Fehr	(Geo Code 3205A)	Belfast
	Wendy Couronne	(Geo Code 3205B)	Belfast
Mayland East	Alysha Lederhouse	(Geo Code 3206A)	McKinnon Dr - N Side of 8 Ave. 19 St E Side - W side Mayland Dr
Mayland East	Linda Then	(Geo Code 3206B)	McKinnon Dr N to N side 8 Ave - E side Mayland Dr - Barlow.
Mayland East	John Abramchuk	(Geo Code 3208)	19 St E. side to Barlow
Mayland West	Brad Clarke	(Geo Code 3207)	19 St West Side 8 Ave S - 3 Ave

GOALS OF BLOCK WATCH

1

To achieve a major decrease in residential crime through saturation of the block watch program.

2

To increase the identification and reporting of suspicious activities

3

To promote neighbourhood cohesiveness by neighbours knowing each other and looking out for each other, thus create a more cohesive and safer community.

BENEFITS OF BEING A BLOCK WATCH MEMBER

- Getting to know your neighbours
- Promotes neighbourhood cohesiveness
- A safer community
- Information of localized crime
- Instruction of proper reporting of suspicious activity
- Tips on crime prevention
- Communication line with local police personnel
- Greater deterrence by the criminal element
- My Neighbour Card
- Online quarterly newsletter

**WORKING TOGETHER TO BUILD
A BETTER COMMUNITY**

COMMUNITY GROUPS

If you are interested in becoming part of a group that shares information of what is ongoing in our community and other communities, we can recommend the following two community sites:

[NEXTDOOR.COM](#)

Neighbors turn to Nextdoor daily to receive trusted information, give and get help, and build real-world connections with those nearby – neighbors, local businesses, and public agencies.

[VISTA HEIGHTS GUARDIANS](#)

Membership to this private group is limited to residents of Vista Heights who want to be aware, and to help fight crime and combat social disorder in our community. We would like to create a safe community for everyone. We do this by sharing information with one another in this private forum.

CROSSROADS COMMUNITY ASSOCIATION

CAs exist in every neighbourhood in Calgary – they are non-profit organizations run by your neighbours and other volunteers that connect you, act as a voice for your area, and offer you endless opportunities close to home.

Join their [facebook pages](#) or visit their [website](#) to sign up for the community newsletter

UPDATES FROM BLOCKWATCH

The Crossroads Block Watch Newsletter has been going online since April 2021.

In order to welcome new residents that have moved into the community of Mayland Heights and Vista Heights, it has been decided that the District Coordinators will select a block in their area for the delivery of the newsletter. This is one way for us to introduce residents that we have a block watch program in our community. Our community is the only one in the City of Calgary that has an active block watch program. We have been in existence for 37 years and are very proud of this program that we can provide advice to our residents in Mayland Heights and Vista Heights. Our newsletter is published FOUR times a year and if you still want a hard copy of it, you can have one delivered to your place of residence by the following method. Please contact your Block Watch Coordinator or send your request for home delivery to abe2@shaw.ca. Please leave your name and address so we can continue to deliver the newsletter to you.

The block watch program works closely with the Calgary Police Association and provides you with tips on various topics plus crime stats on a monthly basis on our website. One of the things the Calgary Police stress to us over the years is when You witness a crime in progress, that if you are able to gather some valuable information that would be very helpful. BUT DO NOT PUT YOURSELF at risk when trying to obtain this information. Confrontation of a suspect is not the way to go about this as it puts you at risk. Leave that up to the police. A few years ago an individual actually did this in Vista Heights. He was trying to save his vehicle from being stolen. A very risky thing to do. This individual ended up with stab wounds and ended up in the hospital.

Crossroads Block Watch has an updated website that has lots of information in it that tells you how to secure your home, vehicles and other valuable personal items. There are numerous phone numbers to help you out when you have some issues. Please take advantage of this website as it was created with you in mind. The quarterly newsletter will be printed on the Crossroads Block Watch web page. Login on to our website at: crossroadsblockwatch.org or you can also google Crossroads Community Block Watch then click on About Us. If you wish to see additional items included on our website, please let us know. We are here to serve you, our residents.

CHAIRMAN'S COMMENTS

BY JOYCE GARDAM

The first month of 2022 has flown by and we still are in the grasps of Covid 19 and all its implications. 2021 ended on a high note. Crossroads Block Watch adopted 5 families – 4 local and 1 through word of mouth. Family Foods again sponsored the program and Tami and staff must be commended for doing a terrific job. Angela Kancsal and Vicki McNeill shopped and Vicki also delivered a food voucher to the 5th family, 4 district coordinators delivered turkeys, gifts, and food vouchers to the various local recipients. I contacted all the local families for their “wish” lists, worked with each family selected and provided date and times for delivery. I really like this new format as there are more board members contributing to this wonderful endeavour.

We did not send out DONATIONS this time due to lack of funds until the casino monies arrive. As you know, our funding is strictly from casino funds which must last at least 2+ years. A special thanks is extended to all the volunteers who committed their time and expertise to our last casino in November, 2021.

John Abramchuk also is to be commended for taking on the “on line” version of the quarterly newsletter and organizing the distribution of the hard copies that the various district coordinators have requested. As these times are so uncertain and stressful for many of us, we can only hope and pray that life returns to a “new normal” some time this year. We could all use some good news to abide and live by!

In closing, a special thank you is also extended to the Calgary Police Service Inspectors in 4 and 5 Districts, the C.R.O.'s in 4 and 5 Districts and last but not least Chief Mark Neufeld for continuing to support Crossroads Block Watch. We look forward to working with the CPS in 2022 and for many years to come.



HELLO VISTA HEIGHTS

CST. DEREK CHALONER
DISTRICT 5 COMMUNITY
RESOURCE OFFICER

I hope everyone had a chance to enjoy the holiday season this past year. For the next 6 months I'll be transitioning to an Investigative role with the Calgary Police Service. That being said, any community issues or concerns can be sent to Sgt. Shawna Young who will ensure you're looked after until I return.

One of the many positives that Vista Heights and all other communities can look forward to in the new year is the expansion of our Police and Crisis Team (PACT) program. PACT pairs police officers with mental health clinicians, they now respond to calls 22 hours every day (6 a.m. to 4 a.m.), up from 18 hours (6 a.m. to midnight) previously. The day shift has also doubled its capacity to respond to incoming calls.

"PACT works because of the great partnership that AHS has with CPS and community providers. Working together, our PACT teams make decisions in collaboration with families and the community to provide the best support we can to the individual experiencing addiction and mental health distress," says Colleen Karran, AHS Director, Calgary Zone Adult South & Geriatric Mental Health.

PACT expansion was made possible by the hiring of an additional six AHS clinicians and six police officers through funding from the new Community Safety Investment Framework, a collaborative effort between CPS, the City of Calgary and community partners. It aims to support Calgarians in crisis due to mental health concerns, addiction or other similar challenges. Funding for the PACT expansion is being allocated from the CPS' \$8-million commitment to address this work. AHS has also directed about \$625,000 to support this initiative.

PACT diverts individuals who are in crisis with mental illness and addiction issues from the justice system and hospital emergency departments; assesses and stabilizes individuals in crisis within the community; and connects individuals and families with resources and supports.

More than 5,100 people have been assisted by PACT since the program launched in 2009.

For more information you can look to the Calgary Police website at www.calgarypolice.ca.

Have a wonderful new year,

Cst. Derek Chaloner 5568



MESSAGE TO COMMUNITY

CST. BRAD BLIEK

DISTRICT 4 COMMUNITY RESOURCE OFFICER

Another year has come and gone. I hope everyone was able to enjoy the holiday season in one way or another and had the opportunity to reflect on the past year. With a new year comes new opportunities and challenges that I know each of you will be able to make the most of. To those of you that may be struggling be sure to reach out to the many resources available in this city including SORCe. Please feel free to contact me and I can assist with more information.



I've added some information on our community services and robbery prevention as there has been an increase in pharmacy and cannabis store robberies. Additionally, there has been a rash of grandparent scams where someone posing as their grandchild contacts them looking for money for bail. Someone is then sent to the grandparent's house to collect the money. Please have conversations with your vulnerable loved ones to ensure that they don't fall victim.

Check out www.calgarypolice.ca for more information on what the Calgary Police Service has to offer. Calgary.ca is another resource for tips and information on other municipal bylaws and programs. As always, please contact me if you have any questions or concerns.

Wishing you all a happy and prosperous New Year!!

Cst. Brad Bliek 4380
Community Resource Officer

District 4 Zone 3
3207-12 Avenue NE
(403) 428-6400 (office) pol4380@calgarypolice.ca
CRO43@calgarypolice.ca

CALGARY POLICE

Resource Directory



COMMUNITY SERVICES

The Calgary Police Service Community Services Unit offers a variety of programming and outreach for all Calgary communities. We believe that crime reduction is achieved by working with community partners to develop strategies which address prevention, intervention, treatment, and enforcement

DIVERSITY RESOURCE TEAM

The [Diversity Resources Team](#) fosters awareness and understanding between the Calgary Police Service and our diverse communities. The team has a specialized knowledge of Calgary's diverse cultures, and they assist with investigations or incidents where specific knowledge of these diverse populations can help.

CRIME PREVENTION TEAM

The [Crime Prevention Team](#) researches, educates and delivers crime prevention programs, including the HUB, The Joint Graffiti Investigation Team, Crime Prevention through Environmental Design, and Cybercrime Education. Crime Prevention also offers educational presentations for the public on a variety of topics.

VULNERABLE PERSONS TEAM

The [Vulnerable Persons Team](#) coordinates with homelessness and addiction-serving agencies to meet the needs of vulnerable people in our city. As well, they work with mental health professionals to assist the mental health issues of those who are in contact with the law. Vulnerable Persons Team initiatives include the Police and Crisis Team (PACT), and the Downtown Outreach Addictions Program (DOAP).

VICTIM ASSISTANCE SUPPORT TEAM

The [Victim Assistance Support Team \(VAST\)](#) promotes and advocates for the rights of victims of crime and trauma. VAST provides non-judgemental emotional support, and practical assistance to victims and witnesses of crime and tragedy.

VOLUNTEER RESOURCE TEAM

The [Volunteer Resource Team](#) manages all of the Calgary Police Service volunteer programs. There are opportunities to volunteer with the Victim Assistance Support Team and YouthLink Calgary Police Interpretive Centre.

SORCE

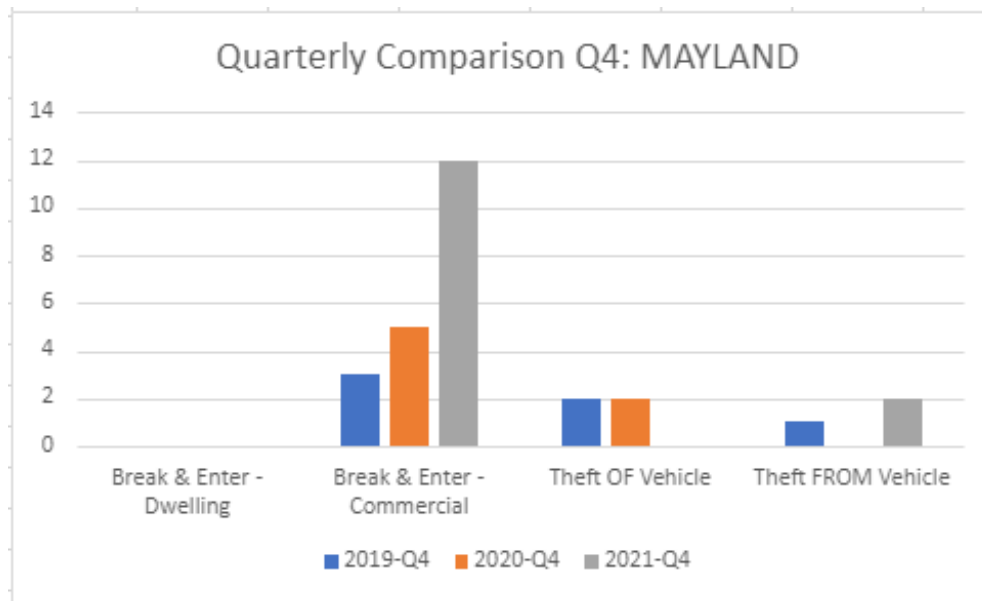
Working together as a community to ensure people will be connected to services, supports and solutions, the Safe Communities Opportunity and Resource Centre, or SORCe, is a location where people can access programs and services that address their current situation. SORCe offers information, provides initial assessments to determine a person's need, offers counseling as required, facilitates referrals for individuals.

SORCe was developed under the guidance of a Community Leadership Group (CLG) comprised of the United Way; Calgary Homeless Foundation; Alpha House; Drop-In Centre; The Alex; Neighbourlink; Office of the Chief Crown Prosecutor; Chief Probation Officer Calgary; The City of Calgary's Community & Neighbourhood Services and Animal & Bylaw Services; Calgary Police Service and Alberta Health Services.

Mayland Crime Stats

INDUSTRIAL AREA

MAYLAND						
Accumulated Annual Crime Stats						
	2016	2017	2018	2019	2020	2021
	135	124	111	173	162	150
Assault (Non-domestic)	8	2	4	7	7	5
Break & Enter - Commercial	14	18	21	26	25	26
Break & Enter - Dwelling	0	0	0	0	0	1
Break & Enter - Other Premises	0	1	1	2	0	1
Commercial Robbery	0	0	0	0	0	0
Physical Disorder	9	10	6	22	12	14
Social Disorder	76	66	61	80	99	91
Street Robbery	0	1	2	1	1	0
Theft FROM Vehicle	14	18	11	25	11	7
Theft OF Vehicle	11	7	5	8	5	4
Violence 'Other' (Non-domestic)	3	1	0	2	2	1



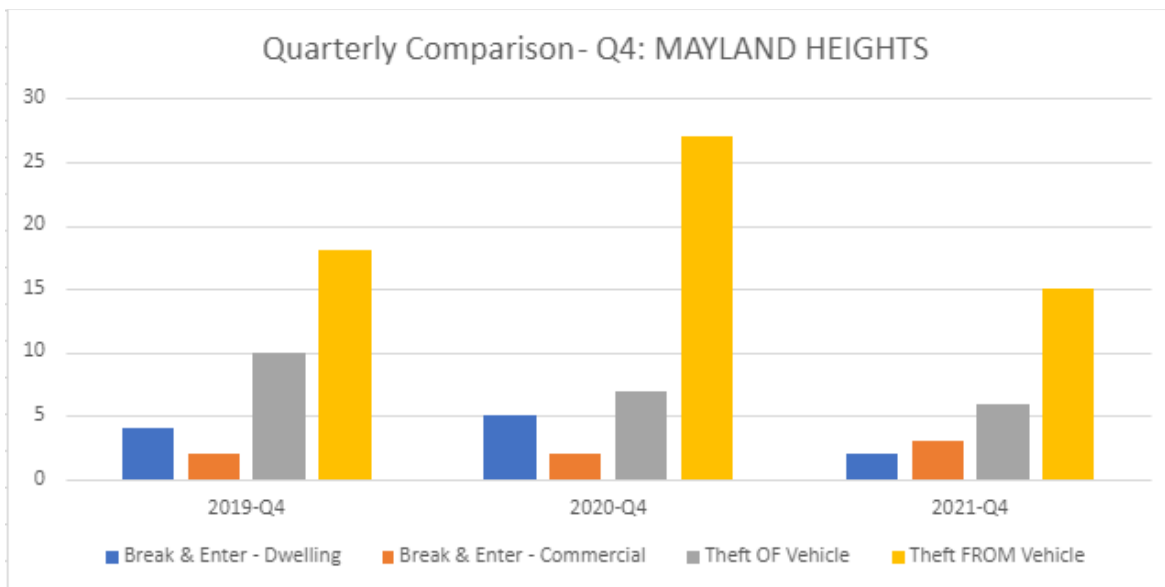
2020/2021 Crime Statistics by month: MAYLAND

Category	2020-12	2021-01	2021-02	2021-03	2021-04	2021-05	2021-06	2021-07	2021-08	2021-09	2021-10	2021-11	2021-12	Total
Assault (Non-domestic)	0	1	0	1	0	0	0	0	1	1	0	0	1	5
Commercial Robbery	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Street Robbery	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Violence 'Other' (Non-domestic)	0	0	0	0	0	0	1	0	0	0	0	0	0	1
Break & Enter - Dwelling	0	0	0	1	0	0	0	0	0	0	0	0	0	1
Break & Enter - Commercial	2	0	0	3	1	4	1	2	3	0	7	4	1	28
Break & Enter - Other Premises	0	0	0	0	1	0	0	0	0	0	0	0	0	1
Theft OF Vehicle	0	1	0	0	2	1	0	0	0	0	0	0	0	4
Theft FROM Vehicle	0	0	0	0	1	0	1	2	1	0	0	2	0	7
Social Disorder	5	6	4	13	4	11	14	12	9	7	5	4	2	96
Physical Disorder	1	0	0	0	1	1	1	1	2	0	1	4	3	15
Totals	8	8	4	18	10	17	18	17	16	8	13	14	7	158

Mayland Heights Crime Stats

RESIDENTIAL AREA

MAYLAND HEIGHTS						
Accumulated Annual Crime Stats						
	2016	2017	2018	2019	2020	2021
	942	912	822	935	995	809
Assault (Non-domestic)	10	17	20	20	13	19
Break & Enter - Commercial	10	15	16	11	10	9
Break & Enter - Dwelling	15	14	6	16	11	4
Break & Enter - Other Premises	10	23	22	19	28	13
Commercial Robbery	3	2	4	5	1	1
Physical Disorder	25	34	32	68	71	57
Social Disorder	719	604	553	643	678	595
Street Robbery	0	0	1	3	1	1
Theft FROM Vehicle	104	112	113	99	134	78
Theft OF Vehicle	40	74	48	47	43	26
Violence 'Other' (Non-domestic)	6	17	7	4	5	6



2020/2021 Crime Statistics by month: MAYLAND HEIGHTS

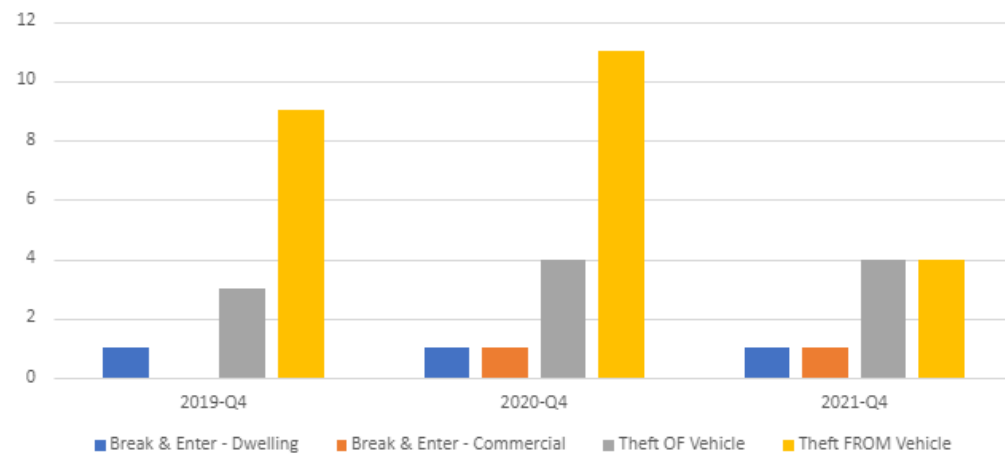
Category	2020-12	2021-01	2021-02	2021-03	2021-04	2021-05	2021-06	2021-07	2021-08	2021-09	2021-10	2021-11	2021-12	Total
Assault (Non-domestic)	1	1	2	0	3	2	2	0	3	2	0	0	4	20
Commercial Robbery	0	0	0	0	0	0	0	0	1	0	0	0	0	1
Street Robbery	0	1	0	0	0	0	0	0	0	0	0	0	0	1
Violence 'Other' (Non-domestic)	0	0	0	0	1	0	0	1	1	1	0	2	0	6
Break & Enter - Dwelling	0	0	0	0	1	0	1	0	0	0	0	1	1	4
Break & Enter - Commercial	0	0	0	0	2	2	0	1	0	1	2	1	0	9
Break & Enter - Other Premises	2	0	0	3	0	1	1	3	1	1	0	2	1	15
Theft OF Vehicle	1	0	0	1	5	3	4	5	0	2	2	3	1	27
Theft FROM Vehicle	5	17	9	6	7	6	4	7	6	1	4	9	2	83
Social Disorder	43	52	31	47	55	61	55	74	68	40	34	43	35	638
Physical Disorder	2	5	5	7	4	4	6	10	4	2	5	3	2	59
Total	54	76	47	64	78	79	73	101	84	50	47	64	46	863

Vista Heights Crime Stats

RESIDENTIAL AREA


VISTA HEIGHTS						
Accumulated Annual Crime Stats						
	2016	2017	2018	2019	2020	2021
	432	470	468	475	694	527
Assault (Non-domestic)	6	10	12	14	26	12
Break & Enter - Commercial	6	4	4	9	3	1
Break & Enter - Dwelling	7	5	6	7	6	3
Break & Enter - Other Premises	1	7	5	6	9	5
Commercial Robbery	2	4	3	0	0	2
Physical Disorder	16	17	12	24	29	27
Social Disorder	332	347	350	358	550	420
Street Robbery	1	1	1	1	4	2
Theft FROM Vehicle	40	42	43	30	43	22
Theft OF Vehicle	17	27	30	22	18	23
Violence 'Other' (Non-domestic)	4	6	2	4	6	10

Quarterly Comparison Q4 - VISTA HEIGHTS



2020/2021 Crime Statistics by month: VISTA HEIGHTS

Category	2020-12	2021-01	2021-02	2021-03	2021-04	2021-05	2021-06	2021-07	2021-08	2021-09	2021-10	2021-11	2021-12	Total
Assault (Non-domestic)	2	0	0	2	0	2	1	3	2	0	1	1	0	14
Commercial Robbery	0	0	0	1	0	0	1	0	0	0	0	0	0	2
Street Robbery	0	0	0	0	0	0	0	0	0	1	0	0	1	2
Violence 'Other' (Non-domestic)	0	1	2	0	0	3	1	0	0	0	2	0	1	10
Break & Enter - Dwelling	1	0	1	0	0	0	0	0	1	0	0	1	0	4
Break & Enter - Commercial	1	0	0	0	0	0	0	0	0	0	0	1	0	2
Break & Enter - Other Premises	2	0	0	0	3	0	0	1	0	0	0	1	0	7
Theft OF Vehicle	0	7	2	0	3	3	1	1	0	2	0	3	1	23
Theft FROM Vehicle	3	5	6	3	1	1	1	1	0	0	1	0	3	25
Social Disorder	33	36	33	49	36	30	37	44	45	36	19	34	21	453
Physical Disorder	2	1	2	4	2	2	1	4	4	1	0	2	4	29
Total	44	50	46	59	45	41	43	54	52	40	23	43	31	571



ROBBERY PREVENTION AND REPORTING

Robberies are defined as theft with a violent component. Robberies are crimes that target both people and businesses and include an element of violence. The following tips will help reduce the risk of personal injury and increase the potential of bringing the culprit to justice. Read additional information on commercial robberies. If you are involved in an emergency situation, call 9-1-1 only when safe to do so. Remember, your own safety is the number one priority.

To report a robbery that had already happened, please call the non-emergency line at 403-266-1234 or report a crime online.

Preventing a robbery The best way to prevent a robbery is to adhere to the Crime Prevention Through Environmental Design (CPTED) guidelines.

- Ensure that windows are not covered over by signs or merchandise.
- Cash registers should be located so as to allow a clear view for passing motorists, pedestrians and police officers. In the event of a robbery, a store employee will be able to note the car's description and direction of travel more easily.
- If your business is equipped with video surveillance, ensure the system is working and the camera is aligned with the cash register and/or doorway area.
- Do not keep large amounts of cash on the premise.
- Use a drop safe or night deposit. When making night deposits have someone with you, stagger your delivery times and routes, and do not carry money in sight

DURING A ROBBERY

- Stay calm.
- Obey the robber's commands.
- Consider all firearms to be loaded.
- Look at the robbers - notice details to aid you in describing them and their weapon. Note age, weight, height, clothing, tattoos or scars.
- Watch the direction the offenders leave in - if they use a vehicle, try to note the license plate number.
- Do not follow.

AFTER A ROBBERY

- Call the Police immediately! Dial 9-1-1. If calling the police puts you at risk, wait until it is safe.
- Provide the requested information to the call taker.
- Protect the crime scene. Keep customers or other employees away from the area of the store where the robbery occurred.
- Ask witnesses to wait until the Police arrive.
- Lock the door until the police arrive.
- Do not touch anything.
- Save any notes that were used - do not handle it or let others handle it.
- Provide requested information to the Police when they arrive.



CROSSROADS COMMUNITY BLOCK WATCH ASSOCIATION



CASINO SUCCESS

Crossroads Block Watch Casino was held on Tuesday, November 23 and Wednesday, November 24, 2021 at the Pure Casino (Casino Calgary).

We were pleased to have a turnout of community residents that came and volunteered their time to support our casino. This casino this year had community members volunteering from Vista Heights and Crossroads Community. The Crossroads Block Watch Board is greatly appreciative for you volunteering your time for this community's benefit.

We also had support from the Stampede City Twirlers headed by Bonnie Brinker this group of volunteers volunteered mainly in the evening shifts and in the count room.

Lea Lapka was our Cage Advisor, Val Ardo and Miranda Mar were our Count Room Advisor.

The next Block Watch Casino will be held roughly two to three years down the year as other communities need to have their time in volunteering at the casino events.. Hope to see you all at our next casino.

Remember the newsletter that you received four times a year is funded by the Casino. This provides you with a summary of what is occurring within our community. At Christmas time we also sponsor FIVE families in our annual Christmas Adopt A Family which help families enjoy the Christmas season a bit better. These families reside in Mayland Heights and Vista Heights. We are the only remaining active block watch program left in the city of Calgary which is probably why our crime statistics are on the low end compared to other communities in the city. Help support us when we have a casino



COMMONLY ASKED QUESTIONS AND ANSWERS

Q: I am in the community. How do I become involved in Block Watch?

A: Contact your respective District Coordinator or the Chairperson. If you do not know how to contact these individuals contact the **District 4 Police Office** at (403) 428-6400 for **Mayland Heights** or the **District 5 Police Office** at (403) 428-6500 for **Vista Heights** and ask for the CRO.

Q: How do I report an incident?

A: Obtain as much information as possible - description of the suspect, direction or travel, vehicle make, colour and license plate. **Report this activity to Calgary Police Service** at (403) 266-1234. **If this is a crime in progress, always call 911.**

Report online:

at <https://www.calgary.ca/cps/report-a-crime.html>

Click on this link and follow through with reports you can submit online.



**CROSSROADS COMMUNITY
BLOCK WATCH ASSOCIATION**
