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## **INSIDE THIS ISSUE**

Updates from Block Watch

**Chairman's Comments** 

Updates from our CRO's

Fraud Prevention and Email Scams

Vista Heights Neighbour Day

and more!

JANUARY-MARCH EDITION

# **CROSSROADS COMMUNITY BLOCK WATCH ASSOCIATION**

## **BOARD OF DIRECTORS**

## **OFFICERS**:

President	: Joyce	Gardam	403-276-6203				
Vice-Pres	ident: Brad	Clarke	403-230-2058				
Treasurer	: Vicki	McNeill	403-276-3603				
DISTRICT CO-O	<b>RDINATORS</b> :						
Vista Heights	(Geo Code 3204)	Ed Brooks	403-462-8802				
Belfast	(Geo Code 3205A)	Marilyn Fehr	403-276-6646				
Belfast	(Geo Code 3205B)	Wendy Couronne	403-276-2047				
Mayland East	(Geo Code 3206A)	Alysha Lederhous	e 403-797-3407				
Mayland East	(Geo Code 3206B)	Linda Then	403-276-6507				
Mayland East	(Geo Code 3208)	John Abramchuk	403-276-6025				
Mayland West	(Geo Code 3207)	Brad Clarke	403-230-2058				
Vista Heights	Ed Brooks	(Geo Code 3204)	Vista Heights				
Mayland West	Marilyn Fehr	(Geo Code 3205A)	Belfast				
	Wendy Couronne	(Geo Code 3205B)	Belfast				
Mayland East	Alysha Lederhouse	(Geo Code 3206A)	McKinnon Dr - N				
		Side of 8 Ave. 19 S	t E Side - W side Mayland Dr				
Mayland East	Linda Then	(Geo Code 3206B)	McKinnon Dr N to N side 8				
		Ave -	- E side Mayland Dr - Barlow.				
Mayland East	John Abramchuk	(Geo Code 3208)	19 St E. side to Barlow				
Mayland West	Brad Clarke	(Geo Code 3207)	19 St West Side				
		. ,	8 Ave S - 3 Ave				

# CALGARY POLICE

**Resource Directory** 



## **COMMUNITY SERVICES**

The Calgary Police Service Community Services Unit offers a variety of programming and outreach for all Calgary communities. We believe that crime reduction is achieved by working with community partners to develop strategies which address prevention, intervention, treatment, and enforcement

## **DIVERSITY RESOURCE TEAM**

The <u>Diversity Resources Team</u> fosters awareness and understanding between the Calgary Police Service and our diverse communities. The team has a specialized knowledge of Calgary's diverse cultures, and they assist with investigations or incidents where specific knowledge of these diverse populations can help.

## **CRIME PREVENTION TEAM**

The <u>Crime Prevention Team</u> researches, educates and delivers crime prevention programs, including the HUB, The Joint Graffiti Investigation Team, Crime Prevention through Environmental Design, and Cybercrime Education. Crime Prevention also offers educational presentations for the public on a variety of topics.

## **VULNERABLE PERSONS TEAM**

The <u>Vulnerable Persons Team</u> coordinates with homelessness and addiction-serving agencies to meet the needs of vulnerable people in our city. As well, they work with mental health professionals to assist the mental health issues of those who are in contact with the law. Vulnerable Persons Team inititatives include the Police and Crisis Team (PACT), and the Downtown Outreach Addictions Program (DOAP).

## VICTIM ASSISTANCE SUPPORT TEAM

The <u>Victim Assistance Support Team (VAST</u>) promotes and advocates for the rights of victims of crime and trauma. VAST provides non-judgemental emotional support, and practical assistance to victims and witnesses of crime and tragedy.

## **VOLUNTEER RESOURCE TEAM**

The <u>Volunteer Resource Team</u> manages all of the Calgary Police Service volunteer programs. There are opportunities to volunteer with the Victim Assistance Support Team and YouthLink Calgary Police Interpretive Centre.

## SORCE

Working together as a community to ensure people will be connected to services, supports and solutions, the Safe Communities Opportunity and Resource Centre, or SORCe, is a location where people can access programs and services that address their current situation. SORCe offers information, provides initial assessments to determine a person's need, offers counseling as required, facilitates referrals for individuals.

SORCe was developed under the guidance of a Community Leadership Group (CLG) comprised of the United Way; Calgary Homeless Foundation; Alpha House; Drop-In Centre; The Alex; Neighbourlink; Office of the Chief Crown Prosecutor; Chief Probation Officer Calgary; The City of Calgary's Community & Neighbourhood Services and Animal & Bylaw Services; Calgary Police Service and Alberta Health Services.

# **GOALS OF BLOCK WATCH**

To achieve a major decrease in residential crime through saturation of the block watch program.

To increase the identification and reporting of suspicious activities

To promote neighbourhood cohesiveness by neighbours knowing each other and looking out for each other, thus creative a more cohesive and safer community.

# BENEFITS OF BEING A BLOCK WATCH MEMBER

- Getting to know your neighbours
- Promotes neighbourhood cohesiveness
- A safer community

3

- Information of localized crime
- Instruction of proper reporting of suspicious activity
- Tips on crime prevention
- Communication line with local police personnel
- Greater deterrence by the criminal element
- My Neighbour Card
- Online quarterly newsletter

## WORKING TOGETHER TO BUILD A BETTER COMMUNITY

## COMMUNITY GROUPS

If you are interested in becoming part of a group that shares information of what is ongoing in our community and other communities, we can recommend the following two community sites:

#### NEXTDOOR.COM

Neighbors turn to Nextdoor daily to receive trusted information, give and get help, and build real-world connections with those nearby neighbors, local businesses, and public agencies.

#### VISTA HEIGHTS GUARDIANS

Membership to this private group is limited to residents of Vista Heights who want to be aware, and to help fight crime and combat social disorder in our community. We would like to create a safe community for everyone. We do this by sharing information with one another in this private forum.

#### CROSSROADS COMMUNITY ASSOCIATION

CAs exist in every neighbourhood in Calgary – they are non-profit organizations run by your neighbours and other volunteers that connect you, act as a voice for your area, and offer you endless opportunities close to home.

Join their <u>facebook pages</u> or visit their <u>website</u> to sign up for the community newsletter

# UPDATES FROM Blockwatch

The Crossroads Block Watch Newsletter has been going online since April 2021.

In order to welcome new residents that have moved into the community of Mayland Heights and Vista Heights, it has been decided that the District Coordinators will select a block in their area for the delivery of the newsletter. This is one way for us to introduce residents that we have a block watch program in our community. Our community is the only one in the City of Calgary that has an active block watch program. We have been in existence for 37 years and are very proud of this program that we can provide advice to our residents in Mayland Heights and Vista Heights. Our newsletter is published FOUR times a year and if you still want a hard copy of it, you can have one delivered to your place of residence by the following method. Please contact your Block Watch Coordinator or send your request for home delivery to abe2@shaw.ca. Please leave your name and address so we can continue to deliver the newsletter to you.

The block watch program works closely with the Calgary Police Association and provides you with tips on various topics plus crime stats on a monthly basis on our website. One of the things the Calgary Police stress to us over the years is when You witness a crime in progress, that if you are able to gather some valuable information that would be very helpful. BUT DO NOT PUT YOURSELF at risk when trying to obtain this information. Confrontation of a suspect is not the way to go about this as it puts you at risk. Leave that up to the police. A few years ago an individual actually did this in Vista Heights. He was trying to save his vehicle from being stolen. A very risky thing to do. This individual ended up with stab wounds and ended up in the hospital.

Crossroads Block Watch has an updated website that has lots of information in it that tells you how to secure your home, vehicles and other valuable personal items. There are numerous phone numbers to help you out when you have some issues. Please take advantage of this website asit was created with you in mind. The quarterly newsletter will be printed on the Crossroads Block Watch web page. Login on to our website at: crossroadsblockwatch.org or you can also google Crossroads Community Block Watch then click on About Us. If you wish to see additional items included on our website, please let us know. We are here to serve you, our residents.

# CHAIRMAN'S COMMENTS

#### BY JOYCE GARDAM

SPRING IS FINALLY HERE! THE Robins are back, and the sparrows are busy mating and getting their house in order for new arrivals! The Magpies are as busy as ever as they and the Sparrows winter here in Alberta.

Cst. Brad Bliek has provided some very useful and necessary tips to protect you from Identity Theft AND scams that are rising quickly. He has also provided tips on computer protection.

Please take a few minutes to become acquainted with identity theft etc. and ensure you are protected from being victimized. It seems ridiculous that we have to be aware and alert at all times but this is the "new world that we live in". EVERYONE IS SUSEPTIBLE!

As it will soon be time for yard work, please ensure your front door is locked if working in the back yard and vice versa. It only takes a minute to enable a culprit to access your home and leave you broken hearted. Check your garage doors as well. Don't leave valuables in your vehicle where they can be seen by "bad guys".

Crossroads Block Watch is now providing the majority of our community with an on line version of the newsletter that is still published 4 times per year. Residents who don't have computers or prefer hard copies are able to obtain a hard copy by contacting their respective district coordinator. Whatever works for you is our mandate.

There has been a few "retired" policemen who have passed away, namely Jim Lyall and Ken Kavanaugh who I worked with and had great respect for. It is very sad when we lose good people but I am heartened by the fact they "are with loved ones and in no pain".

## **CALGARY POLICE SERVICE**





## **MESSAGE TO COMMUNITY** CST. BRAD BLIEK

DISTRICT 4 COMMUNITY RESOURCE OFFICER

Hello Community Members,

Welcome to spring! Looking forward to getting back outside and the opportunity for community events to help bring everyone back together.

March was Fraud prevention month. As scams and computer fraud is becoming more and more sophisticated, I've added some information on Preventing Identity Theft and Email Safety that I obtained on the Calgary Police website.

Check out <u>www.calgarypolice.ca</u> for more information on what the Calgary Police Service has to offer. Calgary.ca is another resource for tips and information on other municipal bylaws and programs. As always, please contact me if you have any questions or concerns.

Cst. Brad Bliek 4380 Community Resource Officer

District 4 Zone 3 3207-12 Avenue NE (403) 428-6400 (office) pol4380@calgarypolice.ca CRO43@calgarypolice.ca





## **PREVENTING IDENTITY THEFT**

Theft of your personal information - also called <u>identity crime</u> - can happen very easily and in ways not suspected. Victims often have no direct contact with the identity thieves and theft happens as they go about their everyday routine. An identity thief may misappropriate mail, pilfer sensitive information from garbage (dumpster-diving), steal a laptop computer, take personal information from a social networking profile, trick consumers into clicking a malware infected link through a phishing attack (see Phishing) or hack into large databases of personal information that private companies and government agencies maintain.

If you're a victim of identity theft, please see <u>how to report identity theft.</u> Protect yourself - find out more about other <u>online safety</u> concerns.

## **PROTECTING YOURSELF FROM IDENTITY THEFT**

Reduce your risk of becoming an identity theft victim through these tips:

- Remove mail from your mailbox immediately, and if you're moving, complete a change of address form with Canada Post. Pay attention to billing cycles and follow up with your creditors and utility companies if mails such as bills or statements do not arrive on time.
- Shred any sensitive, confidential and financial information before disposing of it in the garbage.
- Report lost or stolen debit and credit cards immediately and contact your credit card company if you have not received your reissued credit card within one month of the old credit card expiring. Sign the back of your credit card in permanent ink.
- Limit the amount of personal documentation you carry in your wallet or purse. Carry only the identification and credit cards you need when traveling, whether locally or abroad. Keep your passport, birth certificate in a safe location at all times. Memorize your social insurance number so that you do not need to carry it with you.



## **PROTECTING YOUR PERSONAL INFORMATION**

Be very careful about revealing personal information to untrusted sources. These tips may help:

- Don't give our personal information to unverified sources at the door, on the phone or on the Internet unless you are the one who initiated the contact using a trusted contact address or number and know the person or organization with whom you are dealing.
- Protect your personal identification number (PIN) when entering the number on a keypad at a bank machine or any financial transfer machine. Don't share it with anyone and make sure you change your PIN on a regular basis. Password-protect your mobile device.
- Register your phone number on the National Do Not Call List to reduce the number of telemarketing calls you receive.
- Conduct a yearly review of your credit bureau report to ensure all credit information is correct and up to date.

## **COMPUTER SAFETY TIPS**

If you're not careful, hackers can gain access to sensitive and important personal information that you store on your computer or websites.

- Watch for phishing attempts and avoid clicking on unverified links in emails.
- Be selective with your primary email address and provide it only to trusted sources. Use a secondary email address for more public facilitated online activity such as for subscriptions, contests or surveys.
- Have your computer's hard drive professionally wiped clean or remove your hard drive from your computer prior to selling, pawning, donating or disposing of the computer, laptop or mobile device.
- Protect your wireless network from eavesdropping, hacking and freeloading by enabling your WPA or WPA2 encryption, using a strong password and ensuring you install and/or update anti-virus and personal firewall software.
- When shopping or exchanging personally identifiable information on the Internet ensure you are using SSL which is denoted by the "https://" and a padlock that should be present on the page you are using.
- Check your privacy settings on a regular basis on social networking websites to ensure that photographs, personal data and postings are not available to the public. Limit the amount of personal information shared on social networking websites (see Social Networking section).

## **ADDITIONAL INFORMATION**

The following links provide further information on identity crime and theft:

- <u>Service Canada</u> offers single-window access to a wide range of Government of Canada programs and services for citizens through more than 600 points of service located across the country, call centres, and the Internet.
- <u>Service Alberta</u> investigates consumer complaints and enforces consumer protection legislation, license and register regulated businesses and charitable organizations. •
- <u>The Canadian Bankers Association</u> provides payment card fraud prevention advice. You can email them at inform@cba.ca or call toll free at 1-800-263-0231.

## VISTA HEIGHTS NEIGHBOUR DAY BLOCK PARTY

## SATURDAY JUNE 18, 2022 10:00 AM TO 1:00 PM

Please join us in the celebration of Neighbourhood Day on Ventura Way. Ventura Way will be closed to traffic between house numbers #19 through to #68 so you will be able to safely walk on Ventura Way to visit with dignitaries, friends and take in the various displays including food, games and visits from our local fire and police stations

Invitations have been extended to:

- Mayor Jyoti Gondek
- City Councillor for Ward 10; Andre Chabot
- MLA for Calgary-Klein; Mr. Jeremy Nixon, Parliamentary secretary to the Minister of Community and Social Services for Civil Society

We welcome ideas and volunteers, if you can help out please contact;

Project Director, Latha Sanjay at sanjaylatha2007@yahoo.com or 1-647-922-1697. Co-Coordinator, Judy Robertson at 403-831-6931 Assistant coordinator, Ed Brooks at edbrooks22@gmail.com or 403-462-8802



Scammers and cybercriminals use the Internet, emails and spam to send out scams to millions of recipients.

**Please note:** legitimate organizations will not request personal, sensitive, confidential or financial information via an email. Use common sense when you're on the Internet and be careful about revealing personal information, such as your physical address, to anyone you meet in cyberspace, even if they claim to be someone of authority. This is called Phishing.

#### 

#### **Reporting email scams**

If you've been targeted by an email scam or have identified one, please report it to the C<u>anadian Anti-Fraud</u> <u>Centre.</u> These may also be reported to the targeted website i.e. a bank or auction site. Scams that breach consumer protection laws may also breach the fraud provisions of the <u>Canadian Criminal Code</u>.

#### Have you:

- Been a victim of fraud
- Suffered a loss because of someone's dishonesty or deception
- Had property stolen
- Been threatened or assaulted by a scammer

If so, please report this online crime to local police at the non-emergency number 403-266-1234. By reporting scams, the authorities may be able to warn others about the scam to minimize the chance of the scam spreading further. If you have sent money to a 4-1-9 scam, are a victim or identity theft or think someone has gained access to your banking or credit account, report this to your financial institution immediately.

#### **Common email scams**

The Competition Bureau Canada documents current email scams in the Little Black Book of Scams.

Nigerian Letter Scams (4-19 fraud), also referred to as "advance fee fraud," involves scammers asking for help with a transfer of money overseas. They often claim to be from a lawyer or bank representative advising of a huge inheritance.

Do not receive or cash any payments by cheque or money-order. The amounts are usually an overpayment and the scammer asks for a refund of funds before the victim discovers the cheque or money order has bounced. Furthermore, never send money or give credit card or online account details to anyone you do not know or trust.

Other popular email scams involve lotteries, contests, pyramid schemes, money transfer requests, dating scams, employment scams or health and medical scares.

#### Preventing email scams

All email users should follow these tips to prevent getting scammed via email:

- Never open attachments or click on links from unknown sources. They may contain malware or "viruses," which can damage your computer. Look at the sender, the time and date, the subject line and the body before opening the email. If it raises your suspicions, delete the message.
- Be suspicious of emails asking for your password or any other personal information. Legitimate organizations will not ask for this information. As a rule, never share your password with anyone.
- Keep in mind the even trusted sources get their accounts hacked if something seems suspicious, don't click on the link.
- Use an anti-virus program, firewall, spam blocker and anti-spyware technology. Keep all software and your operating system regularly updated to ensure they continue to protect as new technologies evolve.
- Learn to recognize spam and delete unsolicited messages immediately. Don't respond responding confirms that you are a person with an active e-mail address.
- Always log out of your email when finished your work or whenever you must leave your computer unattended.
- Do not send sensitive photographs, personal, financial, or confidential information via email or in an instant message (IM.)
- Use age and gender-neutral names as an email address and do not give out any personal information such as your cell phone number or address to anyone via email. Check your email signature for personal information.
- When sending emails to multiple recipients, place these personal email addresses in the blind carbon copy (Bcc) area. This helps to prevent exposing email addresses to others.
- Be aware of your family's email and IM activities. Children should expect that parents will view their online activities to make sure they are safe.
- Report unsolicited, harassing or offensive email to the Internet Service Provider or the customer service department of the source's e-mail.
- Be suspicious of emails that are overtly urgent sounding, frightening, official looking, congratulatory or secretive. Often times these kinds of emails entice the recipient to read the contents as an opening to communicate further with the sender.



# Mayland Crime Stats

MAYLAND												
Accumulated Annual Crime Stats												
2017 2018 2019 2020 2021 2												
	124	111	173	162	150	35						
Assault (Non-domestic)	2	4	7	7	5	0						
Break & Enter - Commercial	18	21	26	25	26	4						
Break & Enter - Dwelling	0	0	0	0	1	0						
Break & Enter - Other Premises	1	1	2	0	1	1						
Commercial Robbery	0	0	0	0	0	0						
Physical Disorder	10	6	22	12	14	3						
Social Disorder	66	61	80	99	91	18						
Street Robbery	1	2	1	1	0	0						
Theft FROM Vehicle	18	11	25	11	7	5						
Theft OF Vehicle	7	5	8	5	4	4						
Violence 'Other' (Non-domestic)	1	0	2	2	1	0						

#### 14 12 10 8 6 4 2 0 Break & Enter -Dwelling Break & Enter -Dwelling Break & Enter -Dwelling Commercial Theft OF Vehicle Theft FROM Vehicle

2019-Q4 2020-Q4 2021-Q4 2022-Q4

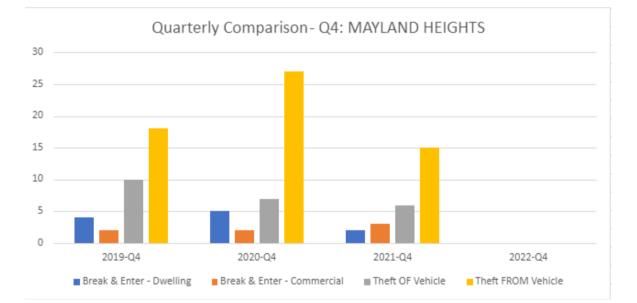
2021/2022 Crime Statistics by mon	th: MAYLAI	ND												
Category	2021-03	2021-04	2021-05	2021-06	2021-07	2021-08	2021-09	2021-10	2021-11	2021-12	2022-01	2022-02	2022-03	Total
Assault (Non-domestic)	1					1	1			1				4
Commercial Robbery														0
Street Robbery														0
Violence 'Other' (Non-domestic)				1										1
Break & Enter - Dwelling	1													1
Break & Enter - Commercial	3	1	4	1	2	3		7	4	1	1	2	1	30
Break & Enter - Other Premises		1										1		2
Theft OF Vehicle		2	1								1	1	2	7
Theft FROM Vehicle		1		1	2	1			2		1	1	3	12
Social Disorder	13	4	11	14	12	9	7	5	4	2	6	4	8	99
Physical Disorder		1	1	1	1	2		1	4	3	1	1	1	17
Totals	18	10	17	18	17	16	8	13	14	7	10	10	15	173

## Quarterly Comparison Q4: MAYLAND

# Mayland Heights Crime Stats

### RESIDENTIAL AREA

MAYLAND HEIGHTS													
Accumulated Annual Crime Stats													
	2017	2018	2019	2020	2021	2022							
	912	822	935	995	809	180							
Assault (Non-domestic)	17	20	20	13	19	4							
Break & Enter - Commercial	15	16	11	10	9	4							
Break & Enter - Dwelling	14	6	16	11	4	2							
Break & Enter - Other Premises	23	22	19	28	13	2							
Commercial Robbery	2	4	5	1	1	2							
Physical Disorder	34	32	68	71	57	15							
Social Disorder	604	553	643	678	595	121							
Street Robbery	0	1	3	1	1	1							
Theft FROM Vehicle	112	113	99	134	78	14							
Theft OF Vehicle	74	48	47	43	26	15							
Violence 'Other' (Non-domestic)	17	7	4	5	6	0							

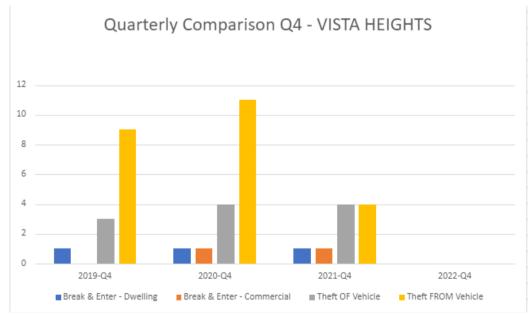


2021/2022 Crime Statistics by month	: MAYLANI	D HEIGHTS												
Category	2021-03	2021-04	2021-05	2021-06	2021-07	2021-08	2021-09	2021-10	2021-11	2021-12	2022-01	2022-02	2022-03	Total
Assault (Non-domestic)		3	2	2		3	2			4	2	1	1	20
Commercial Robbery						1					1	1		3
Street Robbery											1			1
Violence 'Other' (Non-domestic)		1			1	1	1		2					6
Break & Enter - Dwelling		1		1					1	1	1	1		6
Break & Enter - Commercial		2	2		1		1	2	1			3	1	13
Break & Enter - Other Premises	3		1	1	3	1	1		2	1		1	1	15
Theft OF Vehicle	1	5	3	4	5		2	2	3	1	5	4	6	41
Theft FROM Vehicle	6	7	6	4	7	6	1	4	9	2	6	2	6	66
Social Disorder	47	55	61	55	74	68	40	34	43	35	33	35	53	633
Physical Disorder	7	4	4	6	10	4	2	5	3	2	4	2	9	62
Total	64	78	79	73	101	84	50	47	64	46	53	50	77	866

# Vista Heights Crime Stats

### RESIDENTIAL AREA

VISTA HEIGHTS													
Accumulated Annual Crime Stats													
	2017	2018	2019	2020	2021	2022							
	470	468	475	694	527	79							
Assault (Non-domestic)	10	12	14	26	12	3							
Break & Enter - Commercial	4	4	9	3	1	0							
Break & Enter - Dwelling	5	6	7	6	3	1							
Break & Enter - Other Premises	7	5	6	9	5	0							
Commercial Robbery	4	3	0	0	2	1							
Physical Disorder	17	12	24	29	27	2							
Social Disorder	347	350	358	550	420	58							
Street Robbery	1	1	1	4	2	0							
Theft FROM Vehicle	42	43	30	43	22	9							
Theft OF Vehicle	27	30	22	18	23	3							
Violence 'Other' (Non-domestic)	6	2	4	6	10	2							



2021/2022 Crime Statistics by month: VI	ISTA HEIGI	HTS												
Category	2021-03	2021-04	2021-05	2021-06	2021-07	2021-08	2021-09	2021-10	2021-11	2021-12	2022-01	2022-02	2022-03	Total
Assault (Non-domestic)	2		2	1	3	2		1	1		1	1	1	15
Commercial Robbery	1			1								1		3
Street Robbery							1			1				2
Violence 'Other' (Non-domestic)			3	1				2		1		1	1	9
Break & Enter - Dwelling						1			1				1	3
Break & Enter - Commercial									1					1
Break & Enter - Other Premises		3			1				1					5
Theft OF Vehicle		3	3	1	1		2		3	1	1	1	1	17
Theft FROM Vehicle	3	1	1	1	1			1		3	5	1	3	20
Social Disorder	49	36	30	37	44	45	36	19	34	21	13	17	28	409
Physical Disorder	4	2	2	1	4	4	1		2	4	2			26
Total	59	45	41	43	54	52	40	23	43	31	22	22	35	510

# COMMONLY ASKED QUESTIONS AND ANSWERS

### Q: I am in the community. How do I become involved in Block Watch?

A: Contact your respective District Coordinator or the Chairperson. If you do not know how to contact these individuals contact the **District 4 Police Office at (403) 428-6400 for Mayland Heights** or the **District 5 Police Office at (403) 428-6500 for Vista Heights** and ask for the CRO.

### Q: How do I report and incident?

A: Obtain as much information as possible - description of the suspect, direction or travel, vehicle make, colour and license plate. **Report this activity to Calgary Police** Service at (403) 266-1234. If this is a crime in progress, always call 911.

### **Report online:**

at <u>https://www.calgary.ca/cps/report-a-crime.html</u> Click on this link and follow through with reports you can submit online.



## **CROSSROADS COMMUNITY BLOCK WATCH ASSOCIATION**